

# CRITICAL THINKING, EFFECTIVE PROBLEM SOLVING AND DECISION MAKING

ALS-CRITS

**Duration: 2 days; Instructor-led | Virtual Instructor-led**

## OVERVIEW

In an organization, there is always a main vision and objective to undergo this change and solve a problem. To proceed with effective problem solving, this is considered a short to medium-term plan and process for the company. So, there are a few aspects that will change, such as core leadership, corporate culture, organizational structure, the communication flow, etc. Therefore, this project needs to be done progressively and in designated stages.

## OBJECTIVES

By the end of this program, participants will be able to:

- Gain an appreciation for the impact of change management on organizational results.
- Understand foundational aspects of change management and the critical role managers play in the change process.
- Learn a practical framework for processing the many changes that impact them.
- Understand how to apply the solution system to identify core competencies and facilitate individual change and identify reasons for employee resistance.

## AUDIENCE

Leaders and managers

## METHODOLOGY

- Pre & Post Assessment
- Lecture & Case Study
- Games and Video
- Simulation & Group exercise
- Discussion & Presentation

## COURSE CONTENTS

### Module 1: Critical Thinking

- Ability to interpret, evaluate, and analyze facts and information
- Identify biases
- Critical Evaluation and thinking process
- Thinking Outside the Box
- Managing Risk

- Creativity

### Module 2: Problem Solving

- the ability to handle difficult or unexpected situations in the workplace as well as complex business challenges
- Applying trial and error to troubleshoot and find solutions
- The ability to recognize and manage emotions in any situation
- Develop communication skills
- Involves generating new ideas and approaches to challenges

### Module 3: Decision Making

- Skills that aid the ability to choose solutions to challenges
- Involves various cognitive processes such as critical thinking, problem-solving, and logical reasoning
- Makes informed decisions once collecting all the relevant information and data and considering multiple viewpoints
- Assessing all the facts, understanding the company's current state and goal state, and choosing the best course of action